

HIGASHIHIROSHIMA

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Living info

Website <http://www.city.higashihiroshima.lg.jp/koho/multilingual/3491.html>

Your tax payments support the city

- あなたの税金がまちを支えています
- 支えています

Municipal taxes mainly include property tax, and individual and corporate inhabitant taxes. They account for 38.5% of the city's revenue (incoming money). The remaining 61.5% is subsidies from the national and prefectural governments, such as the local allocation tax and national and prefectural expenditure funds.

The municipal tax burden is approximately 210,000 yen per citizen (the amount of revenue from municipal tax divided by the number of citizens as of March 2025). Expenditures (money spent) for administrative services are approximately 520,000 yen per citizen. Your city tax is an important source of revenue. It is thanks to each citizen paying taxes on time that we are able to provide administrative services such as welfare, education, roads, disaster response, and waste disposal.

Higashihiroshima City has a population of 190,363 (as of March 31, 2025). The amount of general account expenditures is about 520,000 yen per citizen. From this, the following amounts are spent per person:

- Improvements to welfare, which includes nursery schools, support for the aged, etc.: approximately 196,000 yen;
- Repayment of city loans: approximately 47,000 yen;
- Improvements to the city, which includes repairs to roads, parks, etc.: approximately 58,000 yen;
- Improvements to education, which includes textbooks, desks, blackboards, etc.: approximately 64,000 yen;
- Garbage processing, which includes management of the garbage processing facilities, etc.: approximately 42,000 yen;
- Firefighting and disaster recovery, which includes recovery from damage caused by torrential rain, etc.: approximately 27,000 yen;
- Other, which includes support for working people: approximately 90,000 yen.

Please pay taxes before the deadline!

If you miss the deadline for payment of city taxes, you may be charged a late fee. Please cooperate to pay your city taxes on time.

The Tax Payment Information Center, located in the Tax Collection Division, calls those who have not paid their taxes to remind them to pay, reissues payment slips, and provides information about payment counseling services. If the center cannot reach you during the day, the staff may call you at night or on holidays.

Contact: Tax Payment Information Center (Shizei-to Nofu Annai Center, 市税等納付案内センター), tel.: 082-420-0412.

Abolition of the Childcare Leave Withdrawal System

- 育休退園制度を廃止します
- 廃止します

From April 1, 2026 onward, children enrolled in daycare will be able to continue attending daycare even if their parents take childcare leave, regardless of the child's age, if they wish to do so.

Children who left daycare due to parents' childcare leave before March 31, 2026 will also be able to re-enroll from April 2026 onward.

Contact: Child Care Division (Hoiku-ka, 保育課), tel.: 082-420-0934.

Applications for Admission to Misonou Kindergarten for April 2026

- 令和8年度4月の御園宇幼稚園入園募集を受け付けます
- 受け付けます

Application Period: Wednesday November 12, 9:00-12:00, Friday November 14, 9:00-12:00

Eligibility: Children born between April 2, 2020 and April 1, 2023

Capacity: 3-year-olds: 20 children 4-year-olds: a few places available
5-year-olds: a few places available

Please apply at the City Office North Building, 2nd Floor, Meeting Room 201. Please bring your child with you when you apply.

Please check the city website for details of required documents, from the QR Code to the right, or the URL below:

https://www.city.higashihiroshima.lg.jp/soshiki/kodomomirai/2/2_1/43893.html

Contact: Child Care Division (Hoiku-ka, 保育課), tel.: 082-420-0934.



Akitsu Festival: a festival of flames and good food



This festival will be held on Saturday November 8, from 9:00 to 19:00, and on Sunday November 9, from 9:00 to 16:50. The festival venue is near JR Kazahaya Station (about 5 minutes on foot from the station).

Contact: Akitsu Festival Planning Committee (Akitsu Festival Jikko-linkai, あきつフェスティバル実行委員会) (inside the Industry and Construction Division, Akitsu Branch Office), tel.: 0846-45-1623.

- 火とグルメの祭典
- あきつフェスティバル

Applications for entrance into municipal housing

- 市営住宅入居者募集
- …
- …

It is anticipated that there will be vacancies in the following municipal apartments. There may be changes to the list below; please see the application forms for details.

Saijo:	Teranishi (1)	Misonou (1)
	Shin-Misonou (1)	Terayama (1)
Hachihonmatsu:	Isomatsu (1)	Mukaihara (1)
	Shin-Mukaihara (1)	
Takaya:	Kodani Ihogaki (1)	
Kurose:	Shin-Iketani (1)	Sugeta Dai-ichi (1)
	Kawasumi (1)	
Fukutomi:	Kamishimo (1)	Owatarai (1)
Toyosaka:	Kiyotake (1)	Kajiya (1)
Kochi:	Noko (1)	Hirohata (1)
	Grunen Nyuno (1)	
Akitsu:	Yuzakari (1)	Yakushimaru Danchi (2)
	Yakushimaru Heights (1)	Wakamiya (1)

Please note that it is not possible to keep pets in municipal apartments, and that only those fulfilling certain criteria are eligible to apply.

Applications will be accepted between Monday November 10 and Friday November 14, at the Housing Division only (applications can also be posted). It is also possible to apply electronically. Application forms and details are available from the Housing Division (Jutaku-ka, 住宅課), or from branch offices and sub-branch offices, from Friday October 31. Details of the amount of applications up until the previous day will be made public at the Housing Division and at each of the branch offices and sub-branch offices.

Contact: Housing Division (Jutaku-ka, 住宅課), tel.: 082-420-0946.

Changes to parking fees for the City Office from December 1

- 12月1日から市役所駐車場
- の利用料金が変わります

Parking fees for nighttime, weekends, and holidays will change.

The new fees are as follows:

- 200 yen for 60 minutes (currently 100 yen for 60 minutes)
- Over 4 hours, up to 24 hours: 800 yen
- Over 24 hours: 200 yen for 60 minutes (maximum 800 yen per 24 hours)

Weekday rates during the opening hours for the City Office (8:00-18:00) remain unchanged.

Contact: Property Management Division (Kanzai-ka, 管財課), tel.: 082-420-0908.

Notifications of Medical Expenses which can be used for deductions

- 医療費控除に使用できる医療費通知の送付
- …

These will be sent to heads of households with members enrolled in National Health Insurance, and to members of the Latter-Stage Elderly Medical Insurance system.

Notifications covering medical visits from January-October will be sent in early February 2026, and those covering November and December will be sent in mid-March 2026.

If you wish to declare tax deductions for medical expenses, be sure to keep all receipts for November and December. For expenses not listed in the notification, please confirm these with receipts.

From early February 2026, medical expense details will be available on Myna Portal.

Contact: National Health Insurance and Pension Division (Kokuho-Nenkin-ka, 国保年金課), tel.: 082-420-0933.

National Pension Premiums are Fully Tax-Deductible

- 納めた国民年金保険料は全額
- が社会保険料控除の対象です

National Pension premiums paid between January 1 and December 31, 2025 (Reiwa 7) are eligible for social insurance premium deductions, including payments for past years, retroactive payments, and payments made on behalf of a spouse or family member.

In order to receive the social insurance premium deduction, it is necessary to attach documents proving that the premiums were paid when filing your year-end tax adjustment or income tax return.

For those who paid National Pension Insurance premiums between January and September 2025, a 'Social Insurance (National Pension Insurance Premium) Deduction Certificate' will be sent from the Japan Pension Service between late October and early November.

For those who paid National Pension Insurance premiums for the first time between October and December 2025, this certificate will be sent in early February 2026.

Contact: Pension Subscriber Dial (Nenkin Kanyusha Dial, ねんきん加入者ダイヤル) (Navi Dial): tel.: 0570-003-004.

Kure Pension Office (Kure Nenkin Jimusho, 呉年金事務所): tel.: 0823-22-1691.

Deadline for payment of taxes: Monday December 1

- 次回の納期限は
- 12月1日(月)

Please pay the National Health Insurance Premium (the fifth installment) by Monday December 1st. A notice of non-payment (Tokusokujo, 督促状) will be sent to residents who have not paid their tax by the deadline. If you receive a Tokusokujo, please pay the tax immediately, using the payment slip enclosed.

* Note: it takes about ten days for the Tax Collection Division to confirm payment of tax, and therefore you may receive a Tokusokujo even after you have completed payment. In this case, please ignore the letter.

Contact: Tax Collection Division (Shuno-ka, 収納課), tel.: 082-420-0912.

Consultation services for non-Japanese residents

- 外国人相談窓口

• Consultation services for non-Japanese residents are available at the Communication Corner, in Sunsquare Higashihiroshima. English-speaking staff are available at the following times: Mondays-Saturdays, 9:00 to 17:00.

Communication Corner website (English): <https://www.hhface.org/wp/corner/home-2/>

You can also access the Communication Corner website by using the upper QR code on the right.

• 40-minute free legal consultations are available on Saturday December 13th, at 13:00, 14:00 and 15:00. Communication Corner website (English)

English interpreting is available. Please make an appointment at least one week in advance.

Contact: Communication Corner (コミュニケーションコーナー), tel.: 082-423-1922.

• Communication Corner Facebook page:

<https://www.facebook.com/hhface.communicationcorner>

You can also access the Communication Corner Facebook page by using the lower QR code on the right.



Facebook page

Night-time and holiday hospitals

- 夜間休日当番医

• **Night-time and holiday duty hospitals:** Full information about night-time and holiday duty hospitals within Higashihiroshima City is published in the Japanese-language version of the monthly city newsletter 'Higashihiroshima' (the page inside the back cover; only in Japanese), and on the Higashihiroshima City website (in Japanese and English). The information is subject to change at short notice, so before going to a medical facility, please be sure to call to confirm details.

Recently, there are more and more patients using emergency medical facilities at night and on holidays even though their situation is not serious. In some cases, these patients have prevented or delayed the treatment of patients with truly serious illnesses, and additionally, such cases are one of the reasons for doctors becoming overworked. Emergency medical facilities open at night and on holidays are for patients with serious, emergency conditions. Please try to visit the medical facility you use normally, during opening hours on weekdays.

• **Emergency medical treatment for children:** Please call the advice line on #8000 (if you cannot get through on this number, please call 082-505-1399). The service is available every day between 19:00 and 8:00 the following morning. You can obtain information about whether or not you should take your child to a medical facility outside of normal opening hours (at nights, on weekends or holidays, etc.).

• **If you have a medical problem at night or on weekends, and you are unsure about whether or not you should go to a medical facility:** Please call the Hiroshima area emergency consultation center on #7119. The service is free, and is available 24 hours a day, 365 days a year. The staff will be able to give you advice on whether to rest at home and see how symptoms develop, or whether you should go to a medical facility. If necessary, they can give you information about which facility to go to, or they can connect you directly to the 119 emergency service. In an emergency, do not hesitate to phone 119.

<https://www.city.higashihiroshima.lg.jp/en/7/33907.html>

**The Medical Information Net**

The 'Medical Information Net' is a website that compiles information on medical institutions and pharmacies throughout Japan. You can also search for information on medical institutions that can provide support in foreign languages.

<https://www.iryou.teikyouseido.mhlw.go.jp/znk-web/juminkanja/S2310/initialize?pref=34>

**Citizens' Affairs Division: Out-of-hours opening**

- 市民課窓口:木曜延長・日曜開庁

The counters of the Citizens' Affairs Division are open until 19:00 on the first and third Thursdays of the month (except national holidays and the new year/year-end period). The dates for November are November 6 and November 20.

In addition, there is Sunday opening on November 9 and November 23, from 9:00 to 12:00. Wherever possible, please take someone with you who speaks Japanese. Please note that divisions other than the Citizens' Affairs Division are not open at these times. For details of what matters can be dealt with during these extended opening hours, and what you need to bring with you, please access the QR Code to the right to check the city website.

If you have a My Number Card, you can use it to obtain Certificates of Residence, etc., at convenience stores.

Please be aware that formalities relating to My Number Cards cannot be dealt with.

Contact: Citizens' Affairs Division (Shimin-ka, 市民課), tel.: 082-420-0925.

<https://www.city.higashihiroshima.lg.jp/en/3/35917.html>

**Population and households as of the end of September, 2025:**

Population of Higashihiroshima City: 191,164 (201 more than August)

Population of foreign residents: 9,843 (200 more than August)

Households: 93,273 (277 more than August)

Foreign households: 7,743 (259 more than August)