

# HIGASHIHIROSHIMA

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(Civic Affairs Division, Higashihiroshima City Office) ☎ 082-420-0922



Living info

**Website** <http://www.city.higashihiroshima.lg.jp/koho/multilingual/3491.html>

## Free Public Wi-Fi in the City Is Being Upgraded

- 市内の公共施設で利用できる
- Free Wi-Fiが新しくなります



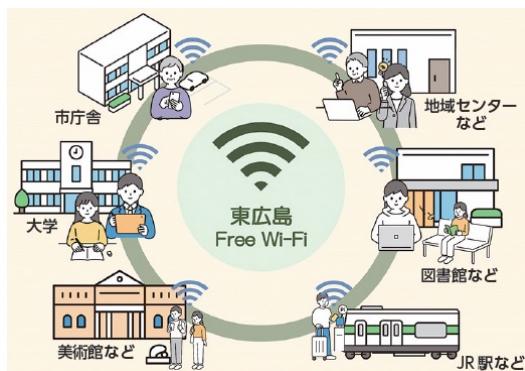
Once the initial Wi-Fi connection setup is completed, your device will automatically connect to Wi-Fi at participating facilities within the city.

No password entry is required, making it easy to use.

The Wi-Fi service for educational and research institutions, 'eduroam', has also been introduced at some facilities, allowing university students to safely use Wi-Fi with their own university IDs.

For a guide to how to register for the service, and a list of facilities where the free wi-fi can be used, please see the multilingual city website. Use the QR Code to the right or the URL below to access the information.

<https://www.city.higashihiroshima.lg.jp/en/13/44364.html>



## Please Be Careful of Freezing of Water Pipes and Water Meters

- 水道管や水道メーターなどの
- 凍結に注意してください

### To Prevent Freezing

Water pipes and water meters that are exposed outdoors, on north-facing sides, or in windy locations should be wrapped with insulation materials to keep them warm.

\* If emergency repairs are needed for household water supply during the year-end and New Year holidays, please contact one of the numbers below, between 9:00 and 22:00.

### If a Water Pipe Bursts

Close the telescopic shutoff valve located inside the meter box and request repairs from a waterworks contractor designated by the Water Supply Authority.

In preparation for a burst, please check the location of the telescopic shutoff valve in advance and confirm that the water can be completely stopped.

	December 2025			January 2026		
Area	Monday 29th	Tuesday 30th	Wednesday 31st	Thursday 1st	Friday 2nd	Saturday 3rd
Saijo, Hachihonmatsu, Shiwa, Takaya, Fukutomi, Toyosaka, Kochi	(Higashihiroshima City Designated Plumbing Businesses Cooperative Association) (Higashihiroshima mizu no o-tasuketai, 東広島水のお助け隊), tel.: 082-430-4855.					
Kurose	Aratani Setsubi 090-3630-2543	Chugoku Jusetsu Kiki 090-3740-4098	Yumawari Seikatsu 090-3740-4516	Iwatani Sanyo Higashihiroshima 082-422-5329	Hiramoto Setsubi 080-5230-5661	Aratani Setsubi 090-3630-2543
Akitsu	Doi Tekko 0846-45-1043	Iwasaki 0846-45-5507	Doi Tekko 0846-45-1043	Iwasaki 0846-45-5507	Doi Tekko 0846-45-1043	Iwasaki 0846-45-5507

Contact: Hiroshima Prefectural Waterworks Association Higashihiroshima Office Maintenance Division (Hiroshima-ken Suido Koiki-Rengo Kigyodan, Higashihiroshima Jimusho Ijika, 広島県水道広域連合企業団東広島事務所維持課), tel. 082-421-3665.

## Municipal and Prefectural Tax Returns

令和8年度 市県民税申告

### Please cooperate in easing congestion at the Municipal and Prefectural Tax return consultation meetings

Tax return consultation meetings will be held in February and March 2026.

Details will be announced in the February issue of the city newsletter.

To reduce congestion at the venues, please cooperate with the following:

- Admission tickets will be handed out at reception, and the number of entrants will be limited. You may be asked to change the time when you attend.
- To shorten the time spent at the venue, please prepare income and expenditure statements and required documents in advance.

### People Who Need to File a City/Prefectural Resident Tax Declaration

People who do not submit a final tax return to the tax office and who fall under either or both of the following:

- People whose deduction details have changed
- People who have income other than salary or public pensions

### Sending of Municipal and Prefectural Tax Return Forms

Among those who have filed a municipal and prefectural tax return, forms will be sent in early February of 2026 to people who are considered to need to file a return for the 2026-27 financial year.

Please fill in the required items and return the form using the enclosed reply envelope.

If the tax return form does not arrive and you wish for it to be sent, please contact the Municipal Tax Division.

### Electronic Filing of City/Prefectural Resident Tax Will Start!

From the 2026-27 financial year, it will be possible to file municipal and prefectural tax returns electronically via eTAX, using a My Number Card.

You can file from home anytime, 24 hours a day, 365 days a year (excluding system maintenance times).

If you use electronic filing, there is no need to visit the tax return consultation meeting, nor is it necessary to fill out the tax return form, print attachments, or mail them.

Please check the eTAX special page for an overview, from the following URL or the QR Code to the right.

<https://www.eltax.lta.go.jp/news/12336>



For information about who needs to file a tax return, please see the multilingual city website. Use the QR Code to the left or the URL below to access the information.

<https://www.city.higashihiroshima.lg.jp/en/5/34170.html>

Document	Sent To	Period Sent	Contact
Withholding Slip for Public Pensions, etc.	People who received pensions during 2025 based on old-age or retirement benefits, such as Employees' Pension Insurance or National Pension. Registered users of 'Nenkin Net' can receive the data electronically via the My Number Portal.	From mid-January onward	Kure Pension Office Tel.: 0823-22-1691
Notice of Paid Social Insurance Premium Amounts	People who paid social insurance premiums (National Health Insurance tax, Long-Term Care Insurance premiums, or Late-Stage Elderly Medical Insurance premiums) during 2025	Late January	National Health Insurance Tax: Collection Division Tel.: 082-420-0912 Long-Term Care Insurance Premiums: Long-Term Care Division Tel.: 082-420-0937 Late-Stage Elderly Medical Insurance Premiums: National Health Insurance and Pension Division Tel.: 082-420-0933
(Medical Expense Notification)	Each insured person who received medical treatment at medical institutions, or the head of their household For medical expenses not listed in the notification, please check receipts from medical institutions, etc.	Jan-Oct treatment: Early February Nov-Dec treatment: Mid-March	National Health Insurance and Pension Division Tel.: 082-420-0933

## Fire Department New Year event

- 東広島市消防出初式
- 
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The Fire Department will hold a New Year event ('Dezomeshiki') on Sunday January 11th, from 10:00 to 12:00, in the athletics area of the Soken Home Higashihiroshima Sports Park (in the hall of the Fire Department Headquarters in the case of rain). Firefighters will perform a demonstration of simultaneous water discharge and practice drills.

Contact: Fire General Affairs Division (Shobo-somu-ka, 消防総務課), tel.: 082-422-6621.

## 'City of Sake' Saijo Sakagura-dori Coming of Age Photo Studio at Kugurimon

- 酒都・西条の酒蔵通り成人
- 記念写真館inくぐり門



This event will take place at the Tourist Information Center on Sakagura-Dori (the western part of Kugurimon), on Monday January 12th. Groups and families are welcome to take part. Commemorative photographs are free, and commemorative set (a bottle of Japanese sake with an original label and a wooden sake cup with what you wrote burned into it) is 1,650 yen.

Contact: Saijo Sakagura-Dori Tourist Information Center (Saijo Sakagura-Dori Kankō-Annai-sho, 西条酒蔵通り観光案内所), tel.: 082-421-2511.

## Parent and Child Swimming Class: Swimming Instruction for Beginners

- 初心者向けの水泳指導
- 親子水泳教室

Dates: January 18th, 25th, February 1st, 8th, 15th (All Sundays), 10:30-12:00

Location: Akitsu B & G Marine Center Pool

Eligibility: Children (grades 1-3) who cannot swim, and their guardians

Capacity: 5 pairs (chosen by lottery)

Apply by fax or e-mail, with: ① Child's and guardian's names (with furigana), ② Date of birth, ③ Age, ④ Address, ⑤ Telephone number, ⑥ School grade

Deadline for applications: Friday January 9th

Apply to Akitsu B&G Marine Center, fax: 0846-45-3932, email: aki2@hhface.org

## Please Consult Us About Anxiety or Worries in Daily Life

- 生活の不安や心配ごとは
- ご相談ください

The Life Support Center (City Office Main Building, 2nd Floor) supports people facing difficulties in life so that they can lead independent lives. The service is aimed at people who are struggling with daily life and may be unable to maintain the minimum standard of living (excluding those receiving public assistance). Depending on the consultation content, we also introduce or accompany people to relevant organizations. To receive support, detailed situation checks and document submission may be required, so please contact us first.

### Independence Consultation Support

We listen to what is troubling you, consider the necessary support together with you, and create a concrete plan according to your individual situation.

### Employment (Preparation) Support

We support job-seeking activities if you want to work. If you find immediate employment difficult, there is also employment preparation support starting with group work or job experience.

### Household Budget Improvement Support

We help you manage your household finances independently by creating household recovery plans, providing consultation support, and referring you to specialized debt-consultation institutions.

### Housing Security Benefit Payments

① Rent Subsidy: If you intend to look for work, rent equivalent amounts (excluding housing loans) are provided for a certain period.

② Moving Expense Subsidy: Moving expenses are provided if your income has significantly decreased and you want to move to housing with lower rent.

### Housing Support

For people without housing, accommodation and meals are provided for a certain period, and support is given to help secure stable housing (income and asset requirements apply). In addition, move-in support and post-move monitoring support are provided if you have difficulty securing housing.

In addition to the above support, 'Children's Learning Support' is also provided for households receiving public assistance (former teachers and volunteers carry out initiatives aimed at improving academic ability and creating a place of belonging with peers).

Contact: City Life Support Center (Shi Seikatsu-Shien Center, 市生活支援センター), tel.: 082-420-0410, fax: 082-420-0964, email: seikatsu0410@soyokazenet.jp

## Deadline for payment of taxes: Monday February 2

- 次回の納期限は
- 2月2日(月)

Please pay Municipal and Prefectural Tax/Forest Environment Tax (the fourth installment) and the National Health Insurance Premium (the seventh installment) by February 2nd. A notice of non-payment (Tokusokujo, 訴送状) will be sent to residents who have not paid their tax by the deadline. If you receive a Tokusokujo, please pay the tax immediately, using the payment slip enclosed.

\* Note: it takes about ten days for the Tax Collection Division to confirm payment of tax, and therefore you may receive a Tokusokujo even after you have completed payment. In this case, please ignore the letter.

Contact: Tax Collection Division (Shuno-ka, 収納課), tel.: 082-420-0912.

### Consultation services for non-Japanese residents

- 外国人相談窓口



• Consultation services for non-Japanese residents are available at the Communication Corner, in Sunsquare Higashihiroshima. English-speaking staff are available at the following times: Mondays-Saturdays, 9:00 to 17:00.

Communication Corner website (English): <https://www.hhface.org/wp/corner/home-2/>

You can also access the Communication Corner website by using the upper QR code on the right.

• 40-minute free legal consultations are available on Saturday February 14th, at 13:00, 14:00 and 15:00. Communication Corner website (English) English interpreting is available. Please make an appointment at least one week in advance.

Contact: Communication Corner (コミュニケーションコーナー), tel.: 082-423-1922.

• Communication Corner Facebook page:

<https://www.facebook.com/hhface.communicationcorner>

You can also access the Communication Corner Facebook page by using the lower QR code on the right.



Facebook page

### Night-time and holiday hospitals

- 夜間休日当番医

• **Night-time and holiday duty hospitals:** Full information about night-time and holiday duty hospitals within Higashihiroshima City is published in the Japanese-language version of the monthly city newsletter 'Higashihiroshima' (the page inside the back cover; only in Japanese), and on the Higashihiroshima City website (in Japanese and English). The information is subject to change at short notice, so before going to a medical facility, please be sure to call to confirm details.

Recently, there are more and more patients using emergency medical facilities at night and on holidays even though their situation is not serious. In some cases, these patients have prevented or delayed the treatment of patients with truly serious illnesses, and additionally, such cases are one of the reasons for doctors becoming overworked. Emergency medical facilities open at night and on holidays are for patients with serious, emergency conditions. Please try to visit the medical facility you use normally, during opening hours on weekdays.

• **Emergency medical treatment for children:** Please call the advice line on #8000 (if you cannot get through on this number, please call 082-505-1399). The service is available every day between 19:00 and 8:00 the following morning. You can obtain information about whether or not you should take your child to a medical facility outside of normal opening hours (at nights, on weekends or holidays, etc.).

• **If you have a medical problem at night or on weekends, and you are unsure about whether or not you should go to a medical facility:** Please call the Hiroshima area emergency consultation center on #7119. The service is free, and is available 24 hours a day, 365 days a year. The staff will be able to give you advice on whether to rest at home and see how symptoms develop, or whether you should go to a medical facility. If necessary, they can give you information about which facility to go to, or they can connect you directly to the 119 emergency service. In an emergency, do not hesitate to phone 119.

<https://www.city.higashihiroshima.lg.jp/en/7/33907.html>



#### The Medical Information Net

The 'Medical Information Net' is a website that compiles information on medical institutions and pharmacies throughout Japan. You can also search for information on medical institutions that can provide support in foreign languages.

<https://www.iryou.teikyouseido.mhlw.go.jp/znk-web/juminkanja/S2310/initialize?pref=34>



### Citizens' Affairs Division: Out-of-hours opening

- 市民課窓口:木曜延長・日曜開庁

The counters of the Citizens' Affairs Division are open until 19:00 on the first and third Thursdays of the month (except national holidays and the new year/year-end period). The dates for January are January 15 and January 29.

In addition, there is Sunday opening on January 11 and January 25, from 9:00 to 12:00. Wherever possible, please take someone with you who speaks Japanese. Please note that divisions other than the Citizens' Affairs Division are not open at these times. For details of what matters can be dealt with during these extended opening hours, and what you need to bring with you, please access the QR Code to the right to check the city website.

If you have a My Number Card, you can use it to obtain Certificates of Residence, etc., at convenience stores.

Please be aware that formalities relating to My Number Cards cannot be dealt with.

Contact: Citizens' Affairs Division (Shimin-ka, 市民課), tel.: 082-420-0925.

<https://www.city.higashihiroshima.lg.jp/en/3/35917.html>



#### Population and households as of the end of November, 2025:

Population of Higashihiroshima City: 191,367 (96 fewer than October)

Population of foreign residents: 10,094 (47 fewer than October)

Households: 93,547 (29 fewer than October)

Foreign households: 7,980 (61 fewer than October)